

Single Call Dispatch

888.986.9638

All Services U.S. & Canada

Network Notifies Client & The Driver of Provider Dispatched, Estimated Response Time and Quote for Service if Applicable

Network gets Updates from Provider at Specific Intervals During Call & Documents all Activity in Client Portal. Client & Driver Updated with Any Changes

Client Notified when Unit is Repaired, Ready for Dispatch or Dropped at the Destination. Unit Added to Client Storage Report if Applicable

Provider Invoice Audited Against Times, Services and Equipment Authorized. Discrepancies Disputed and Invoice Approved.

Detailed Invoice Sent to Client for Processing & Payment

Client Pays Provider Directly

Network Fee Charged Separately

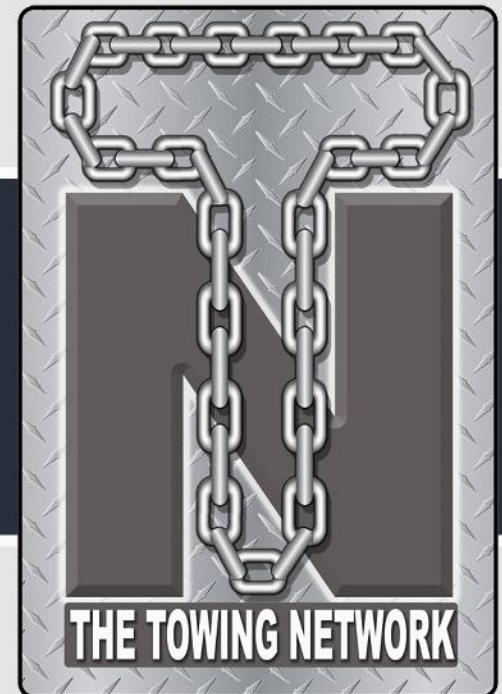
OR

Client Pays Through Network

Network Fee Itemized on Invoice

Standard Terms 7 Days

DISPATCH WORKFLOW PROCESS



Client can view, initiate a dispatch or view real-time updates on Network Client Portal*
www.thetowingnetwork.com

* Data related to client calls is stored and viewable in client portal. Data retention is for 3 years. Data can be shared with clients via automated electronic transfers.

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